

# CHRISTOPHER LEE HUFF

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## PROFILE

Dedicated and customer-focused Retail Professional with a proven track record of delivering exceptional service in fast-paced environments. Skilled in POS systems, cash handling, and maintaining a professional appearance. Strong team player with flexible availability and a commitment to providing a positive shopping experience for customers.

## EXPERIENCE HIGHLIGHTS

### Retail Sales & Customer Service

- Proficient with POS systems, cash, debit, and credit transactions, ensuring accurate end-of-day cash balancing.
- Provided personalized customer service by greeting, assisting with orders, and answering inquiries promptly and professionally.
- Actively promoted online orders and gift cards to drive sales and enhance customer satisfaction.
- Utilized computer applications including MS Office for data entry and paperwork verification.

### Shelf Stocking/Merchandising

- Maintained attractive product displays and organized shelves to optimize customer shopping experience.
- Received and inventoried product deliveries, ensuring accurate stock levels and timely replenishment.
- Kept checkout areas fully stocked and well-organized for efficient customer service and seamless transactions.

## EMPLOYMENT HISTORY

### Cleaner

Italy-Canadian Club, Kingston, ON

2023 - Present

### Cashier

Shoppers Drug Mart, Kingston, ON

2022 - 2023

### Sales Associate

The Hudson's Bay, Kingston, ON

2018 - 2021

### Seasonal Christmas Kettle Employee

Salvation Army, Kingston, ON

2018

## EDUCATION & TRAINING

- **Valid 'G' Driver's License**
- **Service Excellence Training** - KEYS, Kingston, ON (March 2024)
- **CPR-C + AED & First Aid** - Perri-Med, Kingston, ON (August 2023)
- **GSF 201: Facilitator Training** - SMART Recovery, Kingston, ON (July 2020)
- **GSF 202: Family & Friends Training** - SMART Recovery, Kingston, ON (August 2020)
- **Food Handlers Certificate** - KFL&A Public Health Unit, Kingston, ON (2018)
- **High School Diploma** - Kitsilano Secondary School, Vancouver, BC (1990)

## VOLUNTEER HISTORY

- **SMART Recovery Facilitator** - SMART Recovery, Kingston, ON (2020 – Current)
- **Kitchen Helper** - Loving Spoonful's Community Kitchen, Kingston, ON (2018 - 2019)
- **Outside Guard and Membership Director** - Knights of Columbus Council 9652 & 0728, Kingston, ON (2017 - 2022)
- **Steward** - Providence Care, Kingston, ON (2011 – 2012)

***References Available Upon Request***

