**CHRISTOPHER LEE HUFF**

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**PROFILE**

Dedicated and customer-focused Retail Professional with a proven track record of delivering exceptional service in fast-paced environments. Skilled in POS systems, cash handling, and maintaining a professional appearance. Strong team player with flexible availability and a commitment to providing a positive shopping experience for customers.

**EXPERIENCE HIGHLIGHTS**

**Retail Sales & Customer Service**

* Proficient with POS systems, cash, debit, and credit transactions, ensuring accurate end-of-day cash balancing.
* Provided personalized customer service by greeting, assisting with orders, and answering inquiries promptly and professionally.
* Actively promoted online orders and gift cards to drive sales and enhance customer satisfaction.
* Utilized computer applications including MS Office for data entry and paperwork verification.

**Shelf Stocking/Merchandising**

* Maintained attractive product displays and organized shelves to optimize customer shopping experience.
* Received and inventoried product deliveries, ensuring accurate stock levels and timely replenishment.
* Kept checkout areas fully stocked and well-organized for efficient customer service and seamless transactions.

**EMPLOYMENT HISTORY**

**Cleaner**  
Italy-Canadian Club, Kingston, ON  
2023

**Cashier**  
Shoppers Drug Mart, Kingston, ON  
2022 - 2023

**Sales Associate**  
The Hudson’s Bay, Kingston, ON  
2018 - 2021

**Seasonal Christmas Kettle Employee**  
Salvation Army, Kingston, ON  
2018

**EDUCATION & TRAINING**

* **Working at Heighest** – Safety Guys, Kingston, ON (July 2024)
* **Service Excellence Training** - KEYS, Kingston, ON (March 2024)
* **CPR-C + AED & First Aid** - Perri-Med, Kingston, ON (August 2023)
* **GSF 201: Facilitator Training** - SMART Recovery, Kingston, ON (July 2020)
* **GSF 202: Family & Friends Training** - SMART Recovery, Kingston, ON (August 2020)
* **Food Handlers Certificate** - KFL&A Public Health Unit, Kingston, ON (2018)
* **High School Diploma** - Kitsilano Secondary School, Vancouver, BC (1990)

**VOLUNTEER HISTORY**

* **SMART Recovery Facilitator** - SMART Recovery, Kingston, ON (2020 – Current)
* **Kitchen Helper** - Loving Spoonful’s Community Kitchen, Kingston, ON (2018 - 2019)
* **Outside Guard and Membership Director** - Knights of Columbus Council 9652 & 0728, Kingston, ON (2017 - 2022)
* **Steward** - Providence Care, Kingston, ON (2011 – 2012)

***References Available Upon Request***